

Synvisc Information

We have recently been made aware that members have had a number of questions concerning **Synvisc**. Synvisc is a treatment for knee pain caused by osteoarthritis usually reserved for patients who have not responded to conventional forms of therapy. Synvisc is an injection in the knee administered by a qualified health care professional.

If the member or the member's physician is considering the Synvisc treatment they should have their physician contact either Highmark or the Trust office with the procedure codes and diagnosis codes.

With these codes Highmark can provide the medical policy number which then should be provided to the physician. The physician should then review the policy with the member to ensure they meet all necessary medical criteria.

If the physician's office needs information on covered benefits or the process concerning Synvisc, they should contact Highmark for necessary information.

A member's physician can contact *Walgreens Specialty* with any Synvisc script. (Authorization is required). As long as the member meets the medical criteria in the medical policy obtained through Highmark, the script is fully covered.